## **Who to Contact**

To make it easier for you to get your queries answered quickly we have created this guide. We *always* promote speaking to the class teacher first as they know your child best.

If unsure the office will always direct you to the right person to support you.

To discuss	Who should I speak to?
Reading books, learning, home learning, behaviour, personal wellbeing, friendships, Special Educational Needs queries or any worries	Class teacher  Leave a message via the office 01296 712 296 or email: office@winslow.bucks.sch.uk
To further discuss Special Educational Needs, ECHP & additional support for pupils, after speaking to the class teacher	SENDCO Miss Nolan via 01296 712 296 or email: senco@winslow.bucks.sch.uk
Safeguarding/Child protection concerns, confidential information	The Safeguarding Team  Mrs Dimbleby, Mrs Epps or Miss Allen via the office 01296 712 296 or email:  office@winslow.bucks.sch.uk
Family support/home difficulties, worries, emotional difficulties, wellbeing/mental health/counselling	Miss Nolan or Mrs Heal via the office 01296 712 296 or email: senco@winslow.bucks.sch.uk
Attendance/lateness, medical concerns, injuries, medicines, diabetes, return to school after an illness	Mrs Knapman 01296 712 296 or email: office@winslow.bucks.sch.uk
Lunches, exceptional leave of absence, messages, change of information, trips, school events, appointments with staff, clubs, admissions, PP enquiries	The Office Team 01296 712 296 or email: office@winslow.bucks.sch.uk
Rainbows Preschool enquiries and Admissions	Mrs Freshwater 01296 712 296 or email: office@winslow.bucks.sch.uk
TFG Kidzone Breakfast and After School Club enquiries	Telephone: <b>01525 630199</b> Email: <u>www.kidzzoneclub.com</u>
If you have contacted the class teacher & still have concerns, please contact the Phase Leader.	
EYFS (Rainbows Preschool & Reception) – Miss Allen	Years 1 & 2 – Miss Allen
Years 3 & 4 – Mr Wright	Years 5 & 6 – Mrs Epps
If you have already contacted the Phase Leader, then contact  Mrs Epps or Miss Allen(Deputy/Assistant Headteachers) – via the school office.	
If you have already contacted the Assistant Headteacher or Deputy Headeacher, then contact Mrs	

If you have already contacted the Assistant Headteacher or Deputy Headeacher, then contact Mrs Dimbleby – Headteacher – via the school office.

If you have concerns in the first instance you <u>should</u> speak with the *class teacher; this is also the case* with any SEN concerns.